

## FAIS Declaration

1. Suretimes Insurance Administrators (Pty) Ltd (SIA) – Licence number 1962 is a licenced financial service provider for Short Term Commercial and Personal Lines.
2. Our compliance company is Moonstone Compliance (Pty) Ltd, Valerida Centre, Piet Retief Street, Stellenbosch (011) 7827749.
3. SIA (Pty) Ltd administers various trademarked schemes namely : Civilsure, Taxisure, Safarisure, Suretimes, Timeless, Schoolsure, The Big Event, Eventsure, PISure, Marinesure and Weddingsure.
4. SIA (Pty) Ltd has agreements in place and is authorized to market segmented products to a specific market – See schemes listed in point 3 above.
5. SIA (Pty) Ltd is authorized to quote, issue policy schedules, collect premiums and appoint and service registered insurance brokers as sub-agents. For this administration service SIA (Pty) Ltd receives an administration fee from the risk provider. SIA (Pty) Ltd pay registered (FSP) brokers a full or shared commission with the originator.
6. SIA (Pty) Ltd has an outsourced premium collector named EPIC who have an Intermediaries Guarantee Facility (IGF) in place.
7. SIA (Pty) Ltd is a registered company and has Professional Indemnity insurance.
8. Dan Payton and Diane Nathanson are the key persons of SIA (Pty) Ltd and SIA (Pty) Ltd has registered representatives in their employ and such person’s names are available on request at either the offices of SIA (Pty) Ltd or the Financial Services Board.
9. We declare that Dan Michael Payton – ID 5910155101087 is a Director of Suretimes Insurance Administrators (Pty) Ltd and a member of Garden Route Insurance Brokers CC. Kindly send an email to [info@suretimes.co.za](mailto:info@suretimes.co.za) should you choose further clarification or require any other disclosures of this conflict.
10. In the event of any complaint or query – kindly forward such communication in writing per email or fax, requesting a response in writing to receipt of such communication.
11. The contact details are as follows :

Telephone – 087 233 8772  
 Fax – 086 610 3822 or 086 508 3625  
 Email – [info@suretimes.co.za](mailto:info@suretimes.co.za)

12. We are authorized to provide advice and intermediary services in terms of the following category :

### Products

#### Category 1

	Advice	Intermediary
Long-Term Insurance Subcategory A	X	X
Short-Term Insurance Personal Lines	X	X
Long-Term Insurance subcategory B1	X	X
Long-Term Insurance subcategory C	X	X
Retail Pension Benefits	X	X
Short-Term Insurance Commercial Lines	X	X
Health Service Benefits	X	X
Long-Term Deposits	X	X
Short-Term Deposits	X	X
Long-term insurance subcategory B2	X	X
Long-term Insurance subcategory B2-A	X	X
Long-term Insurance subcategory B1-A	X	X
Short-term Insurance Personal Lines A1	X	X